

P Playfect™

PS5 | XBOX



Model: PS500

USER MANUAL

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Important Notice

Please retain original packaging for Warranty purposes. Please return with ALL supplied accessories. Supplier reserves the right to make changes at any time without prior notice.

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Warning and Precautions

	<p>Warning</p> <p>Risk of electric shock, do not open.</p>	
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Warning: To avoid the risk of electric shock, do not remove cover (or back). No user-serviceable parts inside. Refer servicing to qualified service personnel.



The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the appliance.



The lightning flash with arrowhead symbol, within an equilateral triangle is intended to alert the user to the presence of uninsulated "dangerous voltage" within the product's enclosure that may be of sufficient magnitude to constitute a risk of electric shock to a person.

WARNING:

TO PREVENT FIRE OR SHOCK HAZARDS, DO NOT EXPOSE THIS APPARATUS TO RAIN OR MOISTURE.

CAUTION:

TO ENSURE PERSONAL SAFETY, OBSERVE THE FOLLOWING RULES REGARDING THE USE OF THIS UNIT.

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Warning and Precautions

1. Operate only from the power source specified on the unit.
2. Avoid damaging the AC plug and power cord.
3. Avoid improper installation and never position the unit where good ventilation is unattainable.
4. Do not allow objects or liquid to fall into the cabinet openings.
5. In the event of mechanical damage, unplug the unit and call a service technician. Do not attempt to repair it yourself or remove the rear cover.

Changes or modifications not approved by SHARX could void the warranty.

- When you don't use this monitor for a long period of time, be sure to disconnect the power plug from the AC outlet for your safety.
- To prevent electric shock do not use this power plug with an extension cord, receptacle or other outlet unless the blades can be fully inserted to prevent blade exposure.

Do not attempt to service the product yourself

Caution:

To prevent electrical shock, do not open the monitor casing. There are no user serviceable parts inside.

Please refer to qualified service personnel for repairs.

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Warning and Precautions

Before using the product, please review these safety instructions carefully to ensure safe and proper operation and to avoid potential damage.

- **Use in Dry Environments Only:** Operate this product only in dry conditions to avoid electrical short circuits. Avoid exposing components to rain, moisture, or other liquids.
- **Ventilation:** Ensure there is at least a 10 cm gap around the power supply and monitor ventilation openings to prevent overheating. When the monitor is in use, keep the suitcase open to allow proper airflow and cooling.
- **Avoid Blocking Ventilation:** Do not cover ventilation openings with items like newspapers, cloth, or curtains, as this may restrict airflow and cause overheating.
- **Stable Placement:** Place the suitcase on a stable surface and remove the trolley handle before placing it on a table or any other surface for safe and stable positioning.
- **Handle with Care:** Do not drop the product, even when protected by the suitcase, as this may damage internal components. Handle the monitor carefully when moving it, as the screen is fragile.

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Warning and Precautions

- **Keep Out of Children's Reach:** Do not install or store the product where it is accessible to young children.
- **Avoid Nearby Liquids and Metals:** Do not place objects containing liquids (such as vases or bottles) or metal items on or near the product to prevent electrical hazards or damage.
- **In Case of Damage or Malfunction:** If the product is dropped, the exterior is damaged, or unusual sounds, burning smells, or smoke are detected, immediately turn off the product, disconnect the power cord, and contact customer service.
- **Avoid Heat Sources:** Keep the power cord and suitcase away from heat sources like direct sunlight or hot appliances, as this could damage the product.
- **Do Not Install in Vehicles or Hazardous Areas:** Avoid placing the product in vehicles or locations exposed to dust, moisture, oil, or smoke, as these can affect performance.

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Warning and Precautions

- **Extreme Environments:** Avoid installing the product in areas exposed to extreme conditions, such as high dust levels, chemicals, extreme temperatures, or excessive moisture, as these may impair performance.
- **Cleaning Instructions:** Clean the monitor with a soft, dry cloth only. Avoid using abrasive cleaners, sprays, or solvents, as these can damage the surface
- **Safe Viewing Distance:** To reduce eye strain, avoid sitting too close to the screen for extended periods. Rest your eyes for at least five minutes for every hour of product use.
- **Storing the Device:** Disconnect the power cord from the power socket if you do not plan on using the product for an extended period of time (vacation, etc.).

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Warning and Precautions

Before You Begin:

Ensure the case is positioned securely on a stable surface and not placed near any water sources (e.g., pool or other water bodies). Follow these steps in the given order for safe and optimal setup:

- 1. Positioning the Case:** Place the case (without the trolley handle) on a stable base, such as a table.
- 2. Opening the Case:** Open the case and gently push the lid upward until it locks into the operating position.
- 3. Preparing the Monitor:** Lift the protective cover integrated with the monitor and drape it over the top edge of the case toward the back.
- 4. Connecting HDMI and Power:**
 - a. Connect the HDMI 2.1 cable from the gaming monitor box to the HDMI-out port on the PS5.
 - b. Connect the AC power cable and the USB Type-C cable from the hub to the PS5.
- 5. Powering the Device:** Retrieve the power cord from its compartment, plug it into the back of the case, and then connect it to a power outlet.
- 6. Switching On:** Turn on the PS5 using the main switch. The USB hub within the suitcase is now ready for operation.

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Attachments



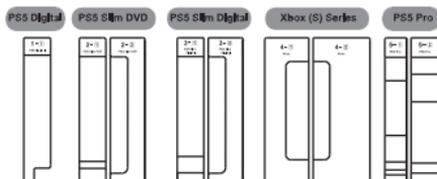
2



3



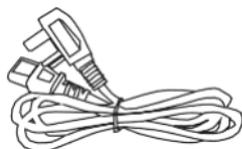
4



5



6 7



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- **Suitcase with monitor** X1
- **Screen cover** X1
- **Trolley** X1
- **EVA foam accessory** X9
- **Key** X2
- **User manual** X1
- **Power cable** X1
- **Accessory Pouch** X1

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Trolley Installation

Step (1): Press inward in the direction of the arrows.



Step (2): The buckle will Pop-up.



Step (3): Fit in according to the diagram.



Step (4): Fit in according to the diagram.



Step (5): Press in the direction of the arrow to lock it.



Step (6): Trolley is installed



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Screen Cover



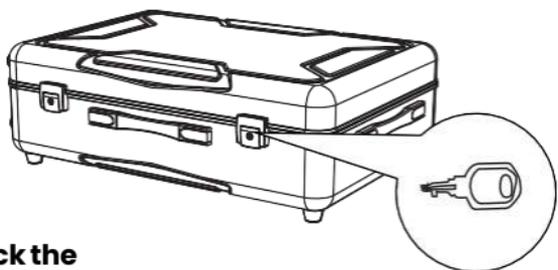
1 Closed Cover



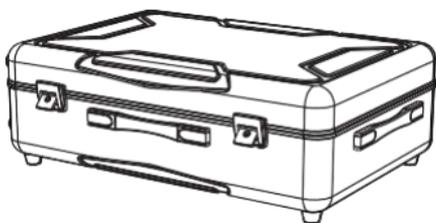
2 Flipped Cover



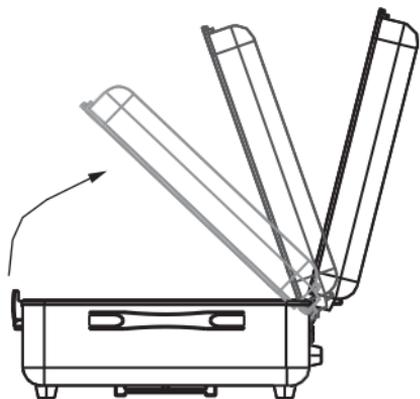
3 Removed Cover



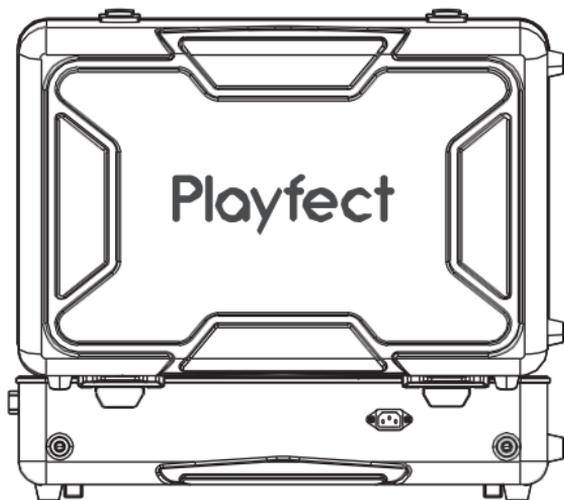
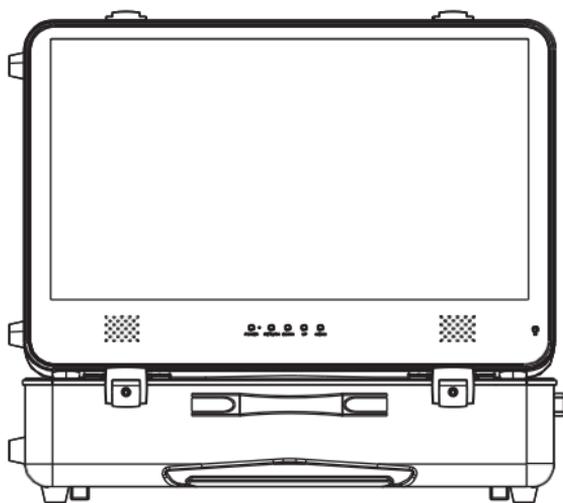
- 1 Use the key to unlock the QUEST



- 2 Pull out the clips

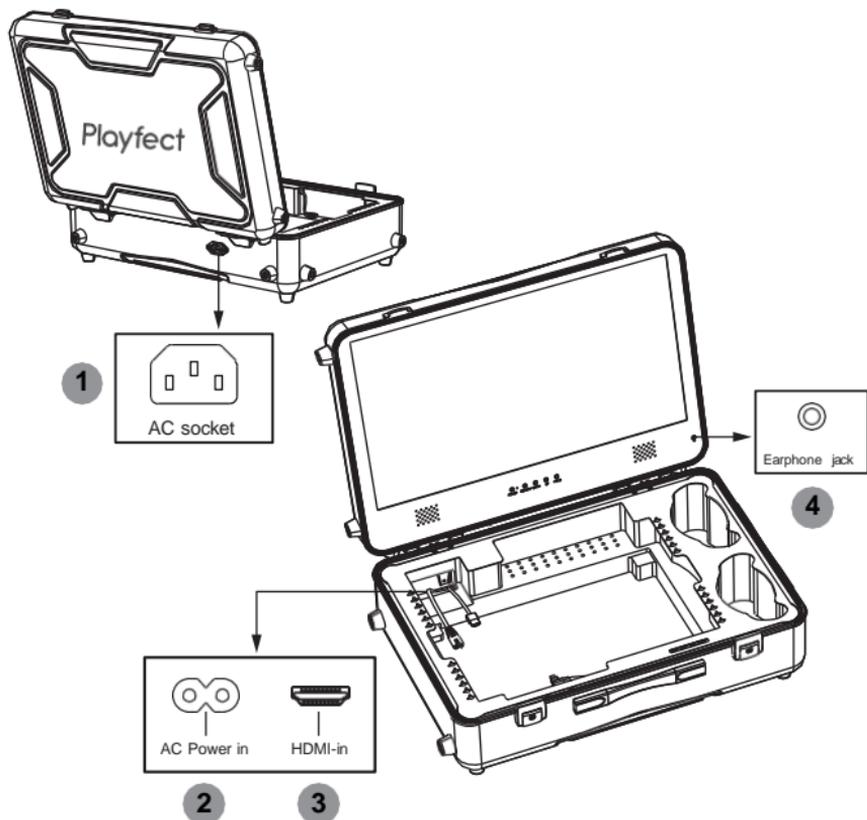


- 3 Open the suitcase



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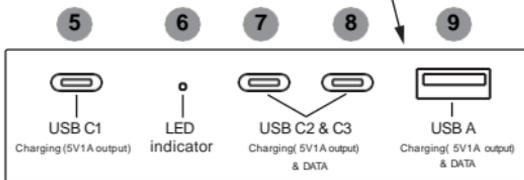
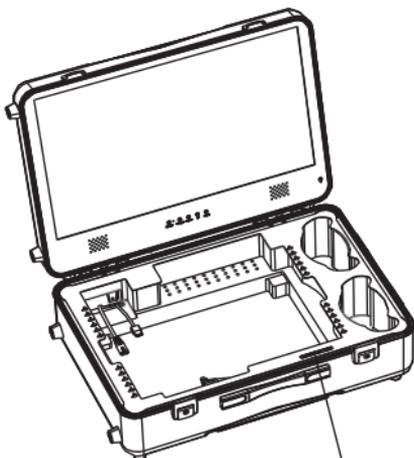
Ports



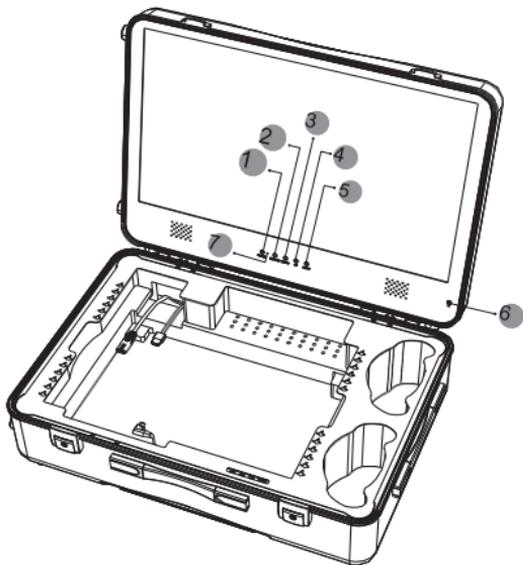
1	AC socket	Connect AC power directly
2	AC Power in	Connect PS5 power port
3	HDMI-in	Connect PS5 HDMI out port
4	Earphone jack	Connect earphone directly

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Type C Hub Ports



5 USB C1	Connect other devices only support 5V1A charging function
6 LED indicator	It turns red when there is no any signal input ,while turns green when it is with signal input
7 USB C2 & C3	Connect other devices, support 5V1A charging and DATA transfer
8 USB C2 & C3	Connect other devices, support 5V1A charging and DATA transfer
9 USB A1	Connect other devices, support 5V1A charging and DATA transfer



- 1 POWER: Short press to power it on
short press again to make the screen standby**
- 2 RETURN: Short press to return to previous page**
- 3 DOWN: In the menu mode , it is direction key for Down
In play mode , long press for turning up/down the brightness .**
- 4 UP: In the menu mode ,it is direction key for Up
In the play mode , long press for turning up/down the volume .**
- 5 MENU: Short press to enter into Menu in
the menu mode , press it to confirm .**
- 6 EARPHONE jack: 3.5mm audio out port to connect the earphone**
- 7 LED indicator : It turns red when there is no any signal input
while turns green when it is with signal input**

Sub-Menu	Option	Range/Choices	Description
Input Source	DP1		Set input source
	DP2		
	HDMI1	Default	
	HDMI2		
Brightness/Contrast	Brightness	0-100	Adjust display brightness
	Contrast	0-100	Adjust display contrast
	DCR	On/Off	Dynamic Contrast Ratio
Back Cover Light	On/Off		Turn back cover light on/off
Color Setting	Gamma	1.8, 2.0, 2.2, 2.4, 2.6	Set gamma level
	Picture Mode	Standard, Photo, Movie, Game, FPS, RTS	Select picture mode
	Color Temperature	Warm, Normal, Cool, User	Adjust color temperature
	Hue	0-100	Adjust hue
	Saturation	0-100	Adjust saturation
Picture Quality Setting	Sharpness	0-100	Adjust sharpness
	Response Time	Off, High, Middle, Low	Set response time
Display	Aspect Ratio	Wide screen, 4:3, 1:1, Auto	Set screen scale
Audio	Mute	On/Off	Mute/unmute audio
	Volume	0-100	Adjust volume
OSD	Language	English, 简体中, Korean, Russian, Spanish, Japanese	Set OSD language
	OSD H-Position	0-100	Adjust OSD horizontal position
	OSD V-Position	0-100	Adjust OSD vertical position
	OSD Transparency	0, 20, 40, 60, 80, 100	Adjust OSD transparency level
	OSD Timeout	5, 10, 15, 20, ... 100	Set OSD display duration
	OSD Rotation	Normal, 90, 180, 270	Rotate OSD
Other Settings	FreeSync (Adaptive Sync)	On/Off	Enable or disable FreeSync
	HDR	On/Off/Auto Detect	Set HDR mode
	MPRT	On/Off	Enable or disable Motion Picture Response Time
	Reset	Factory Default	Reset OSD settings to default

Power supply: AC 100–240V 50/60 Hz

HDMI: connecting cable (insert cable end into PS5)

Screen size: 23.8 inch

Panel Type: IPS

Resolution: 2560x1440 Pixel(QHD)

Aspect ratio: 16:9

Response Time: 1ms (MPRT)

Refresh rate: 165Hz FreeSync

Premium

Low blue light

Build-in speaker with 7W *2

3.5mm earphone out JACK

VRR(variable refresh rate) the PS5 supports a VRR range of 48-120Hz,only in 1080P mode.

Support ALLM (auto low latency mode),only in 1080P mode.

Operating temperature:5-35°C

Unit net weight:9.8KG(without PS5, without game console)

Dimensions: L:582mm * W:397mm *H:180mm without attachments

Failures	Possible solutions
PS5 cannot be switched on	<ul style="list-style-type: none">• Check that the power cord is firmly fitted into the PS5's socket.• Check that the power cord is correctly connected to the case and the power socket.
No picture on the monitor	<ul style="list-style-type: none">• After system initiation, the monitor takes a few minutes to check and adjust the signal paths. In case there is no signal, please check the following: Make sure that the Playstation is switched on.• Check whether the HDMI cable is fully and firmly connected with the PS5.
The power indicator does not work.	<ul style="list-style-type: none">• Make sure the power is switched on. Make sure the power cord is connected.
The plug and-play function does not work.	<ul style="list-style-type: none">• Make sure the PC matches the plug-and-play function.• Make sure the monitor card matches the plug-and-play function.• Make sure the 15-pin D type joint of the signal cable is curved.
Dim image. Unsteady image or picture ruffling.	<ul style="list-style-type: none">• Adjust the brightness and contrast.• Some nearby electric equipment may cause electronic interference.

The indicator lamp of the power works (flickers) but there is no image on the display.	<ul style="list-style-type: none">• Check to see whether the power of the computer is switched on.• Check to see if the computer's graphics card is inserted correctly.• Check to see if the monitor's signal cable is properly connected to the computer.• Check the plug of the monitor's signal cable and confirm that each pin is not curved.• Observe the indicator lamp by tapping the Caps Lock key.• Look at the PC keyboard and confirm whether the computer is working.
Colour loss (red, green, blue).	<ul style="list-style-type: none">• Check the signal cable of the display and confirm that each pin is not curved.
Chromatic aberration in the picture (the white colour doesn't look white).	<ul style="list-style-type: none">• Adjust the RGB colour or reselect the colour temperature.
Improper monitor colours under VGA signals.	<ul style="list-style-type: none">• Choose the "Auto Colour Adjustment" in the OSD in a white output picture for correction.

Limited warranty statement

Dear Customer, thank you for purchasing our product.

The guarantee starts on the day of purchase, therefore we kindly ask you to retain your proof of purchase.

Exclusions from guarantee:

The following are not covered by the guarantee:

- Misuse in anyway / Neglect: Improper maintenance or installation. Mechanical damage or repair by an unauthorized source. Repair and / or modification by any party other than the authorized service centre.
- Damage caused by violence.
- Improper environment (humidity, dust, power surges or other irregularities).
- Transport damage, including transport damage to the repair centre due to improper packaging.
- Damage to the monitor caused by exposure to magnetic fields, mechanical stress, scratches and tears to the flat panel module and glass breakage.
- Neither the manufacturer nor the authorized service centre is liable for loss of income, orders or time due to product failure. The liability of the manufacturer or the authorized service centre is limited to the costs of the repair and / or replacement of the product. The authorized agent reserves the right to change the terms of warranty at any time without prior notice.

Excluded from warranty are products in any of the following categories:

1. The unit has indelible marks that cannot be removed.
2. The unit has been tampered with, causing damage to the housing.
3. Any damage to the housing.

Pixel warranty

The standard of production techniques today cannot guarantee an absolutely pixel fault-free monitor. A few isolated constant lit or unlit pixels may be present. Your flat panel is typically considerably better than standard requirements. A maximum of 3 lit or 3 unlit pixels or a total of 5 non-performing sub-pixels are permitted.

Notes on the flat panel screen

- The flat panel screen is manufactured using high-precision technology so over 98% of the pixels are operational for effective use. However, some tiny black and / or bright dots (white, red, blue or green) may appear on the screen. These dots are a normal result of the manufacturing process and do not affect normal use and are usually not visible during normal picture viewing from the recommended viewing distance.
- If water droplets or other liquids splash on the display, immediately wipe the screen with a soft cloth. Leaving liquids on the display surface can harm the quality and cause a malfunction.
- Do not press against the display. The screen may be discoloured and that may cause damage.

Flat panel backlight (restricted 24 month warranty on flat panel)

The backlights of the flat panel have a limited lifetime. In case your monitor display becomes too dark it might be necessary to replace the backlights. Please contact our service centre. The exchange will be made against paying an appropriate handling charge.

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